



FORM PTO-1449, Adapted

LIST OF INFORMATION DISCLOSED BY APPLICANT

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ACTS DOCKET NO.
07117.10307SERIAL NO.
09/638,771FILING DATE
August 15, 2000APPLICANT
Vashti et al.GROUP
3713**U.S. PATENT DOCUMENTS**

EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
bc	AA	5,513,308	4/30/1996	Mori, Toshiya	395	155	9/1/1993
bc	AB	6,340,977 B1	1/22/2002	Lui et al	345	709	5/7/1999
bc	AC	2002/0118220 A1	8/29/2002	Lui et al.	345	709	11/20/2001
	AD						
	AE						
	AF						
	AG						
	AH						
	AI						
	AJ						

FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER	DATE	COUNTRY	NAME	TRANSLATION	
						YES	NO.
bc	AK	WO 2000/68769	11/16/2000	PCT	Lui et al.		
	AL						

OTHER REFERENCES (Including Author, Title, Date, Pertinent Pages, Etc.)

bc	AM	Deloitte & Touche; Tech Trends - 2002 Annual Report; (2002); Volume 1; pp. 23-26
bc	AN	Knoa Software, Inc.; Achieving Enterprise Application ROI by Managing User Performance; March 2003; pp. 1-12
bc	AO	Knoa Software, Inc.; Driving ROI From On-Demand Services; October, 2003; 6 Pages
bc	AP	Knoa Software, Inc.; The knoa Guidance™ Application; April 2003; pp. 1-12
	AQ	

EXAMINER

DATE CONSIDERED

07/12/05

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

FORM PTO-1449, Adapted

LIST OF INFORMATION DISCLOSED BY APPLICANT

(Use several sheets if necessary)

ATTY. DOCKET NO. 07117.105007	SERIAL NO. 09/638,771	FILING DATE August 15, 2000
APPLICANT Vashi et al.		GROUP 3713

U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
AA						
AB						

FOREIGN PATENT DOCUMENTS

DOCUMENT NUMBER	DATE	COUNTRY	NAME	TRANSLATION YES NO.
AC				

OTHER REFERENCES (Including Author, Title, Date, Pertinent Pages, Etc.)

AD	ACTV NET Debuts eSchool Online; Business Wire; 24 March 1997; pp. 03241287
AE	Armstrong, <i>Electronic Mail Order for Distance Learning</i> ; IEEE Colloquium on Commercialising the Internet; pp. 4/1-4/4; 02/1997
AF	Call Center E-Journal; <i>Telvista Integrates eLearning and Quality Monitoring</i> ; August 2001; pp. 8 - 12
AG	Click2learn; <i>Click2learn Unveils New Platform; Takes Aim at e-Learning Industry's Shortcomings</i> ; Press Release; June 4, 2001
AH	Click2learn; <i>Aspen: The Next-Generation e-Learning Platform</i> ; (2001)
AI	Curilem et al.; <i>Considerations for the Design of a Tutoring System Applied to Diabetes</i> ; Proceedings of the 22 nd Annual EMBX International Conference; July 23-28, 2000; pp. 2811-2814
AJ	Cybulski et al.; <i>Teaching Systems Analysis and Design Using Multimedia and Patterns</i> ; IEEE; 2000; pp. 113-122
AK	Envision Telephony; <i>Click2Coach</i> ; (2001)
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AM	Fletcher, Scotty; <i>Companies turn to the Virtual Classroom</i> ; dbusiness.com; May 25, 2000;
AN	Granić et al.; <i>User Interface Aspects of an Intelligent Tutoring System</i> ; 22 nd Int. Conf. Information Technology Interfaces ITI 2000, June 13-16, 2000; pp. 157-164
AO	Levinson et al.; <i>Chess Neighborhoods, Function Combination, and Reinforcement Learning</i> ; Institution of Electrical Engineers; 2003; INSPEC Abstract No. C2002-07-7830D-012
AP	NICE Systems; <i>NICE to Launch Integrated e-Learning Solution Through Partnership With Astound</i> ; News Release; December 4, 2000
AQ	Skowronek, Larry; <i>Aspect eWorkforce Management v6</i> ; July 30, 2001

EXAMINER <i>Kaden m. ch...</i>	DATE CONSIDERED <i>07/20/2005</i>
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